

Ransom Oaks Pool Rules & Information

These rules and regulations have been established for your safety, pleasure and enjoyment. Residents are responsible for compliance. Residents may use the pools at their own risk. The lifeguards have complete authority to enforce all rules. They must insist on the rules being observed and are permitted no discretion in the matter.

Greenwood 9am – 9pm weekdays, (9am-11am Lap swim only) **Eveningwood and Ransom Oaks** pools open **11am-9pm weekdays. Saturdays & Sundays 10am-9pm.** (4th of July hours 10am – 7:00pm) *Hours subject to change*

For safety concerns and back to school schedules, Ransom Oaks and Eveningwood may close at 8pm in August. Look for updates at the pools, on the Facebook page, ROCC website and in your email.

- Operating hours may be subject to change due to inclement weather, failure of pool equipment, staffing or government orders. In the event of thunder or lightning, all swimmers must clear the pool until 30 minutes have passed without additional thunder or lightning. If the day's predicted high is less than 60 degrees or if the outside air temperature remains under 60 degrees for a prolonged period of time, pools may be closed.
- All residents must check in with the Lifeguard. Provide your name. They will verify your identity via address, phone or picture. Residents must be current on their HOA fees in order to use the facilities.
- GUESTS are permitted this year. Each pool pass account will be loaded with 10 guest passes. If you need to reload your guest passes, please contact facilitiesmanager@ransomoaks.com
- To register for pool access or to view the household members on your account, visit, www.cellbadge.com/ransomoaks/ Most residents are already set up in the system. You do not need to re-register. If you want to update your account, login or contact facilitiesmanager@ransomoaks.com to make a change.
- No persons having a fever, cold, skin lesion, foot infection, sore or inflamed eyes, mouth, nose or ear shall use the pool. PLEASE shower before you enter the pool.
- All persons under 12 years of age will be accompanied and supervised by a parent or responsible caregiver or sitter. Staff are responsible for ensuring that all people abide by the rules and regulations of the pool. Any behavior that could be or is detrimental to the safety and well being of the patrons of the pool will be stopped immediately. Guards will issue two warnings. If a third correction is warranted and the guard deems it necessary, patrons may be asked to leave the pool area.
- Prohibited acts include, but are not limited to: running, throwing keys or projectiles, gymnastics, excessive screaming or shouting, and offensive language.
- Prohibited items at the pool include, but are not limited to: large floatation devices & glass containers. Please consume food outside of the pool deck area.
- All non-potty trained persons, must wear suitable swim diapers.
- All non-swimmers are restricted to the shallow end of the pool until they can pass a swim test issued and approved by the lifeguard on duty.
- Swimmers are prohibited from hanging on or swimming over the pool safety line.
- Smoking or vaping is not permitted anywhere in the pool area or immediate surroundings.
- All persons are forbidden from entering the pool enclosure at any time a lifeguard is not on duty.
- Dogs or other pets are not permitted within the pool enclosure.
- ROCC or its employees are not responsible for the loss of, theft of, or damage to any personal property brought into the pool enclosure.
- Ransom Oaks management and employees reserve the right to refuse entry or prohibit the use of facilities for violating any rules of conduct.

Swim Lessons: Several Ransom Oaks Lifeguards will offer swim lessons this year. Each lesson will be 45 mins. The cost is \$18 per lesson. Siblings participating in the same session will be discounted to \$15 per lesson. Contact facilitiesmanager@ransomoaks.com to request more information.

Private Pool Parties: The pool may be reserved for private parties M-F at Ransom Oaks and Eveningwood from 9:00am-11:00am and at all pools from 9:00pm-11:00pm any day . **Reservations must be made at least two weeks in advance.** The cost is \$150 per event. Lifeguards will be present for each event. Email facilitiesmanager@ransomoaks.com to make a reservation.

Aqua Aerobics: Ransom Oaks will offer a water aerobics class at the Ransom Oaks pool on Wednesdays at 5:15pm and Saturdays at 10:30am. Space is limited. Please pre-register at the Ransom Oaks pool.

Swim Club: Join the swim club at your favorite pool! Participants must be able to pass the deep end test. Swim club is designed for young people who enjoy swimming and would like to become a more proficient swimmer. The club will review each of the strokes used in competition, assign lap practice, and have fun races. Tuesdays and Thursdays 5:30-6:15. Due to limited space, each swimmer may be assigned to Tuesday or Thursday.